

Regulations of the De Balokken campervan site

EXTRACT FROM THE REGISTER OF DECISIONS BY THE MAYOR AND EXECUTIVE BOARD (26 March 2012 session)

(the fees referred to in this document were updated at the Municipal Council meeting held on 2 May 2023)

DECISION:

All persons entering and staying in this campervan site agree to be bound by its regulations and confirm agreeing to comply with the conditions of use and prohibitions they contain.

Article 1: campervan site

- The campervan site is owned and operated by the Wervik city authorities.
- De Balokken recreational island is subject to Art. 4.5 of the **police regulations** of the Wervik city authorities as established by the Municipal Council resolution adopted on 29.06.2010 and amended on 06.12.2011.
- The campervan site is **intended solely for campervans and motorhomes**. Other motor vehicles are not allowed to enter or park on the site.
- Each of the **8 pitches** available is clearly marked with lines and numbered.
- The campervan site is **unattended** and operates autonomously.
- Pitches **may be booked online** or at the **kiosk at the site entrance**. Payment is by bank card only.

Article 2: users

- All persons using the campervan site are considered to be legally owning or renting their campervan.
- The number of campervan occupants may not exceed the number of sleeping places available in the vehicle.
- Visits are allowed but are the responsibility of the user.
- Pets are allowed if kept on a leash at all times and their owners are responsible for cleaning up after them.

Article 3: use of the site and facilities

- The campervan site is accessible **24 hours a day, all year round**.
- Users may only enter the site after they have booked a pitch and paid the required fee. The vehicle's number plate is scanned by an **ANPR camera** after which the barrier will automatically open.
- The vehicle has to be **reverse parked on the booked pitch**.
- **Check-in** is possible **from 11h AM** on the day of arrival. Users should remove their vehicles from the site **no later than 11h AM on the day on which the booked stay period ends**. The departing vehicle's number plate will be rescanned. An additional fee must be paid if the length of stay is exceeded.
- **The pitch may be used for up to 72 consecutive hours**. Permanent residence is not allowed: four days must elapse between each use of the pitch with the same vehicle
- All the **campervan site's facilities** are **available to users for the period of time booked only**.
- **Camping behaviour** is **allowed** as long as it does not disturb other users.

Article 4: order and tidiness

Camper site visitors are required to use the available facilities **in an appropriate and respectful way**:

- Equipment must be used according to the instructions. The costs resulting from any damage caused by incorrect use will be borne by the user.
- The site must be left clean and free of rubbish. Waste (unsorted domestic waste - paper & cardboard - plastic bottles, metal packaging and drink cartons - glass) must be properly sorted and deposited in the appropriate containers. When the containers are full, the waste must be taken away
- Septic water (from chemical toilets) must be discharged at the sanitary station according to the instructions posted there.
- Domestic waste water should be discharged into the designated discharge area near the site exit.
- The sanitary station and discharge point must be left clean and hygienically impeccable after use.
- Drinking water must be drawn from the sanitary station with a water hose. These are available on loan from the Tourist Office.
- For everyone's safety, please report any faults to the Tourist Office reception desk.

Article 5: peace and quiet

The sleeping hours **(between 10h PM and 6h AM)** must be respected.

Article 6: fees

- **Stay: € 10/night** (including electricity, waste water discharge and emptying of chemical toilet). During their stay, users are free to leave the site with their vehicle and drive back to explore the region.
- **Bookings cannot be cancelled or modified.**
- **Water tank filling: € 1** (for 100 litres of water)

Article 7: prohibitions

- The following activities are **prohibited** while staying at the campervan site:
 - activities that could adversely affect the cleanliness, hygiene and appearance of the campervan site;
 - camping or staying in any other infrastructure, such as a tent or a caravan, or in any other vehicle;
 - erecting other structures (such as tents, tarpaulins, arials,), unless they are part of the campervan equipment itself;
 - parking other motorised vehicles;
 - attaching ropes or washing lines to installations, trees and fittings and fixtures located within the campsite;
 - open fires. Barbecues are allowed, provided that the appropriate equipment is used, no lighter fluids are used and this takes place at a safe distance from parked campervans;
 - playing loud music;
 - setting off fireworks;
 - leaving pets alone in a vehicle or on the campervan site;
 - leaving litter behind;
 - disregarding the instructions for discharging waste water;
 - washing the campervan or carrying out repairs. However, the vehicle's windscreen and the side windows of the driving cabin may be cleaned;
 - parking outside the designated pitches;
 - driving faster than 5 km/h;
 - engaging in commercial activities or advertising.
- Infringements of the prohibitions set out in Art. 7 may result in a fine. The costs of any consequential damage will be charged to the infringing party.
- Any person illegally consuming water or electricity will be reported to the appropriate authorities. The lost revenue will also be recovered.

Article 8: safety

- All users or visitors must observe the general safety requirements when using the facilities, parking, driving around or staying at the campervan site.
- **Emergency numbers:**

Emergency services	112
Police	101
Poison control centre	+32 (0)70 245 245
Out-of-hours doctor	+32 (0)56 53 08 03
Out-of-hours pharmacy	+32 (0)903 99 000
Wervik Tourist Office (= site operator)	+32 (0)56 95 24 25 (reception desk - during office hours)
	+32 (0)473 56 74 77 (service number – daily from 9h AM to 7h PM)
Wervik city authorities Technical Department	+32 (0)491 56 08 99 (in emergency cases only – daily from 7h PM to 9h AM)

Article 9: liability

The Municipal Council cannot be held liable for theft, vandalism or damage that may occur to the user's vehicle and associated equipment. The judicial authorities in Ypres have sole competence for the settlement of disputes.

Article 10: acknowledgement & complaint management

On behalf of the Flemish Authorities, the Flanders Tourism Board (Toerisme Vlaanderen) is the body competent to accredit lodging establishments, where further information can be obtained about the regulations governing the operation of lodging establishments, the legal remedies generally available in the event of disputes, and where the user (guest) may lodge a complaint.

Toerisme Vlaanderen

Dienst Logies
Grasmarkt 61
B-1000 BRUSSELS
T: +32 (0)2 504 04 00
E: logies@toerismevlaanderen.be

Further information about this site:

Wervik Tourist Office (= located in the National Tobacco Museum)
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E: toerisme@wervik.be
W: www.wervik.be/toerisme/overnachten